



POWERED BY COMMUNICATIONS,  
DRIVEN BY VALUES,  
INSPIRED BY PEOPLE.

#### THE OVERVIEW

- ▲ Service Delivery & Governance
- ▲ OMC
- ▲ Reporting & Automation
- ▲ PMO
- ▲ Voice Core
- ▲ Mobile Access
- ▲ Transport
- ▲ Network Build

#### THE CHALLENGE

- ▲ Fragmented Supplier structure
- ▲ Complex Transition
- ▲ Poor team bonding
- ▲ Excessive Admin load
- ▲ Fragmented Reporting
- ▲ Hard to find efficiencies

#### OUR RESULTS



##### Successful service transition

- ▲ Deep diving knowledge transfer
- ▲ Tailored recruitment and resource migration [170 engineers delivering in the program ]
- ▲ Ensured business continuity and minimal customer impact



##### Optimization and Automation

- ▲ Task and timesheet tool
- ▲ Reporting automation
- ▲ Synergy driven delivery [in-house knowledge sharing]



##### End to end successful service delivery

- ▲ Strong governance
- ▲ Single supplier
- ▲ Process enhancement
- ▲ Harmonious working environment



##### OUR GREATEST ACHIEVEMENT

- ▲ Connect44 has been awarded as the direct service supplier for the upcoming 3 years.